1. On the login page, click the "Register" link below the Sign In button.
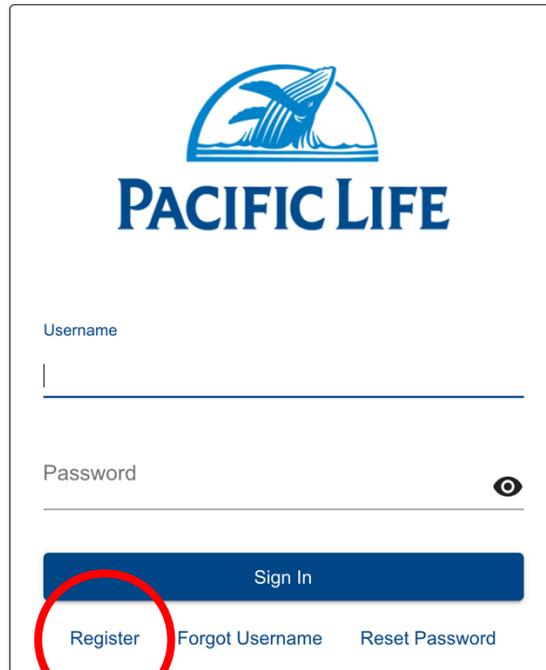
PACIFIC LIFE

Username

Password 👁

Sign In

Register   Forgot Username   Reset Password

Login Help ›

Registration Instructions ›

Resources ›

Contact Us:
Call Us Monday - Friday 8am - 5pm CT
(833) 702-1617

2. To begin the registration process, we will ask you to verify your identity by requesting you to enter your SSN, First and Last Name, Birth Date in the applicable fields. Click Next.
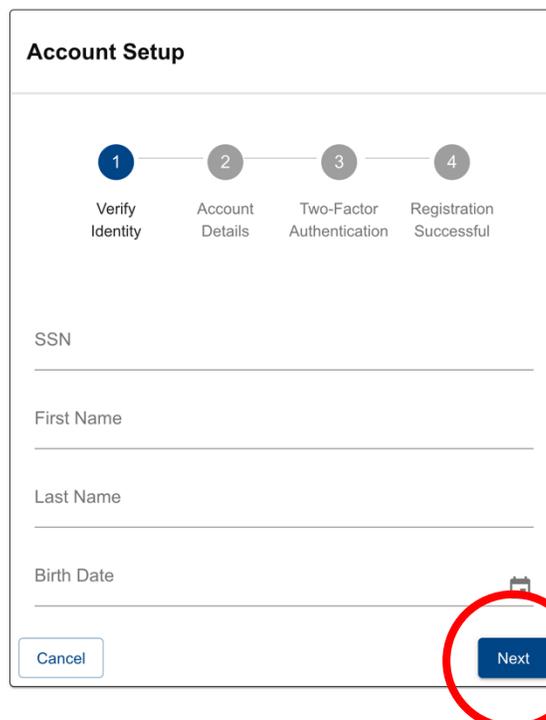
Account Setup

1 Verify Identity   2 Account Details   3 Two-Factor Authentication   4 Registration Successful

SSN

First Name

Last Name

Birth Date

Cancel   Next

3. Upon confirming your identity, you will be asked to enter a username and password. This username and password will be used each time you access your account.
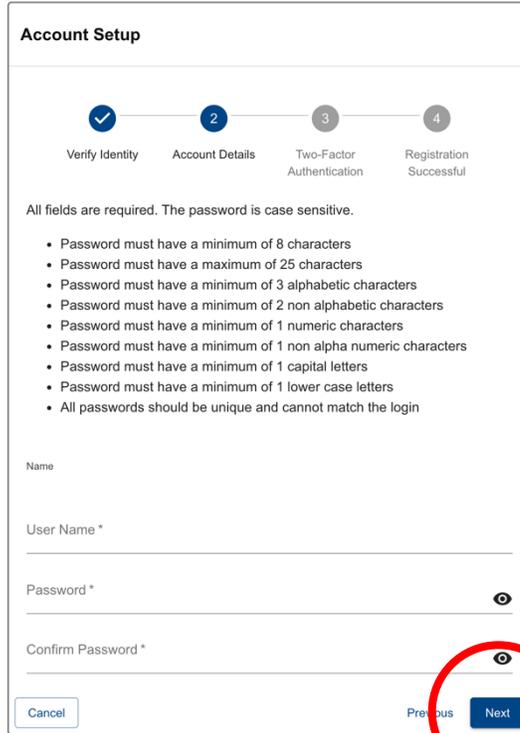
Account Setup

✓ Verify Identity — ② Account Details — ③ Two-Factor Authentication — ④ Registration Successful

All fields are required. The password is case sensitive.

- Password must have a minimum of 8 characters
- Password must have a maximum of 25 characters
- Password must have a minimum of 3 alphabetic characters
- Password must have a minimum of 2 non alphabetic characters
- Password must have a minimum of 1 numeric characters
- Password must have a minimum of 1 non alpha numeric characters
- Password must have a minimum of 1 capital letters
- Password must have a minimum of 1 lower case letters
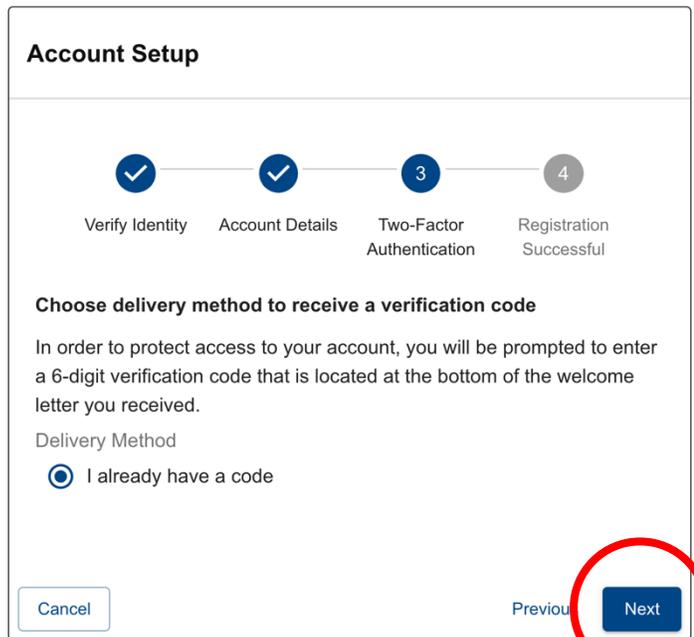- All passwords should be unique and cannot match the login

Name

User Name *

Password * 👁

Confirm Password * 👁

Cancel   Previous   Next

4. On the next screen, you will be prompted to enter a 6-digit verification code that is located at the bottom of the welcome letter you received. Click Next.

Account Setup

✓ Verify Identity — ✓ Account Details — ③ Two-Factor Authentication — ④ Registration Successful

**Choose delivery method to receive a verification code**

In order to protect access to your account, you will be prompted to enter a 6-digit verification code that is located at the bottom of the welcome letter you received.

Delivery Method

◉ I already have a code

Cancel   Previous   Next

5. Enter your 6-digit verification code located at the bottom of your welcome letter and click Next. If you have issues entering your verification code, please call customer service at: (833) 702-1617.
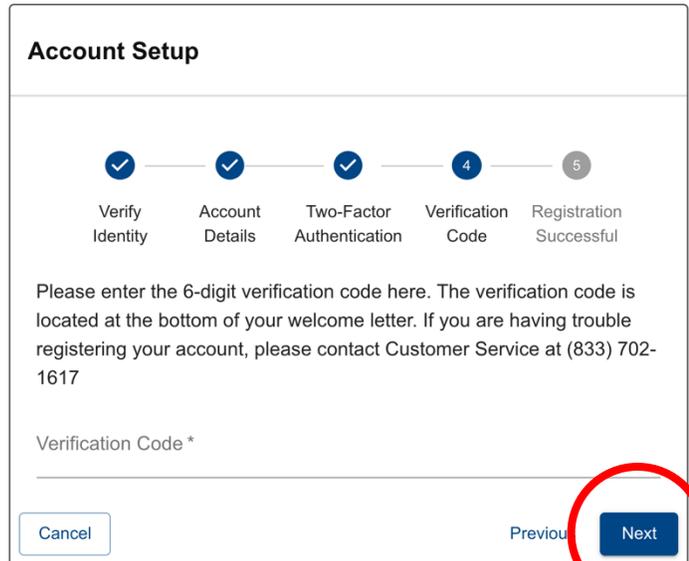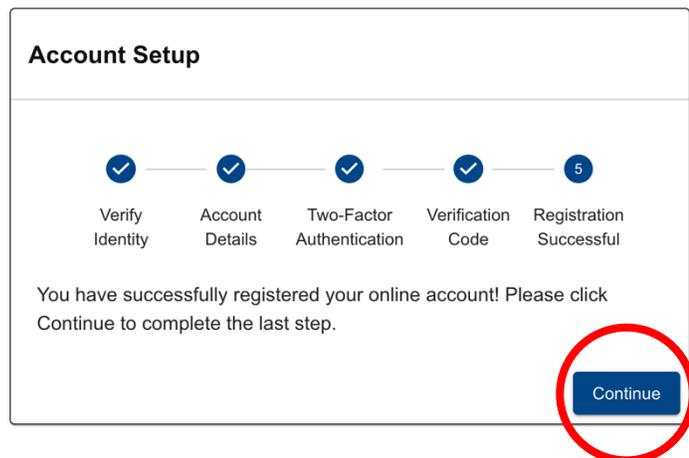
Account Setup

Verify Identity · Account Details · Two-Factor Authentication · Verification Code · Registration Successful

Please enter the 6-digit verification code here. The verification code is located at the bottom of your welcome letter. If you are having trouble registering your account, please contact Customer Service at (833) 702-1617

Verification Code *

Cancel   Previous   Next

6. Upon entering your verification code successfully, your registration is complete. Please click Continue to complete the last step.
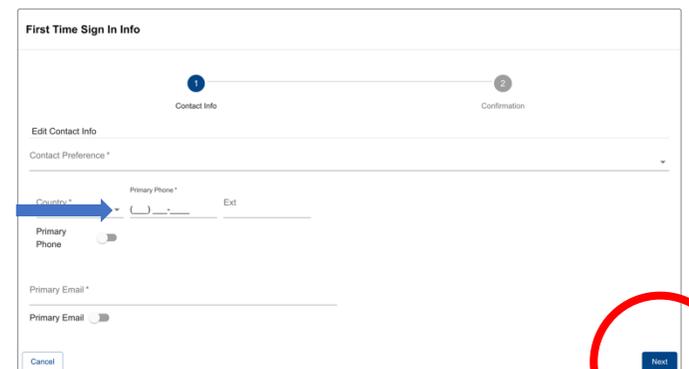
Account Setup

Verify Identity · Account Details · Two-Factor Authentication · Verification Code · Registration Successful

You have successfully registered your online account! Please click Continue to complete the last step.

Continue

7. On the First Time Sign In Info screen, enter your phone number and a valid email address. Each time you access your account, a 6-digit verification code will be sent to the delivery method of your choice. Click Next.

First Time Sign In Info

1 Contact Info   2 Confirmation

Edit Contact Info

Contact Preference *

Country *   Primary Phone *   Ext

Primary Phone

Primary Email *

Primary Email

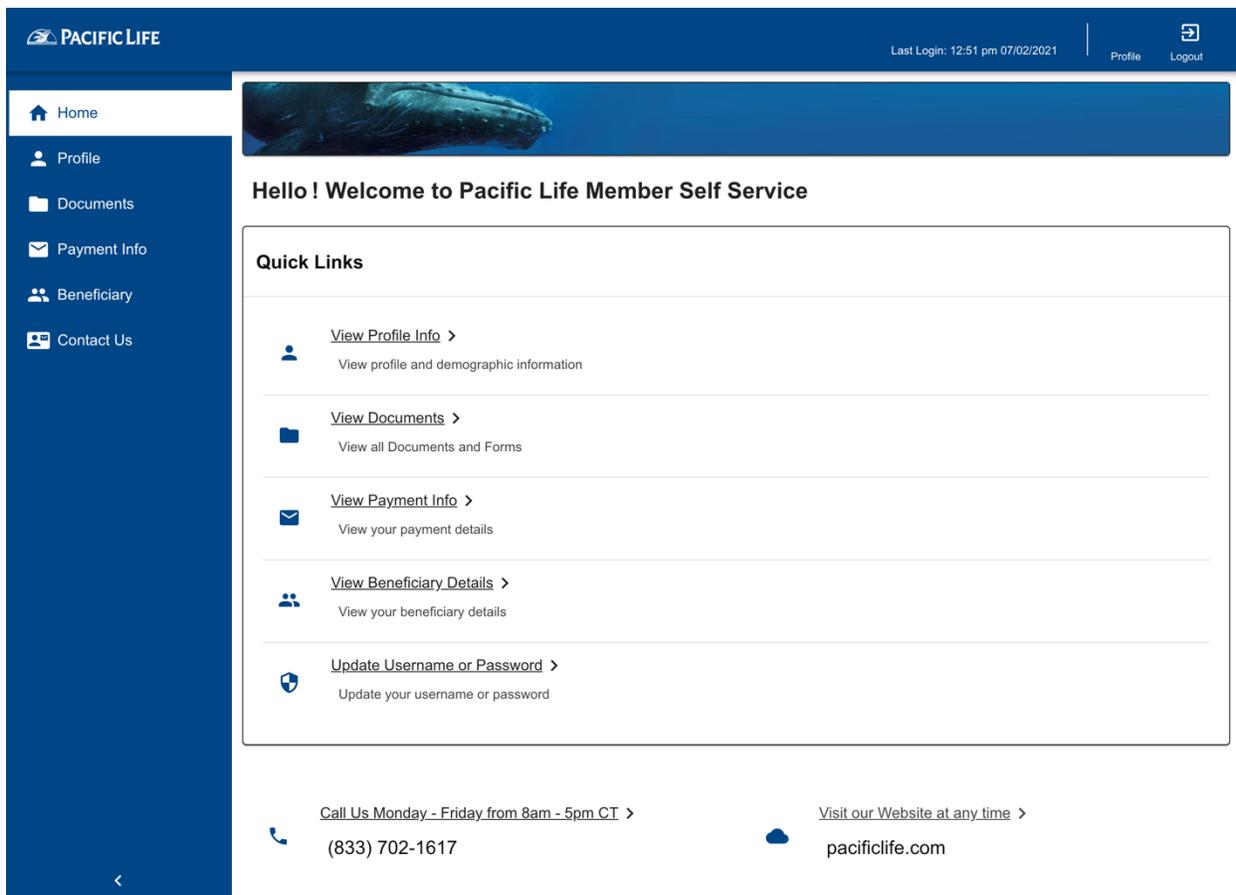Cancel   Next

8. On the Confirmation page, click Confirm.

First Time Sign In Info

✓ ────────────────────────────── ②
Contact Info   Confirmation

Please click Confirm to access your account.

Cancel   Previous   **Confirm**

9. You will now be directed to the Pacific Life Member Self Service menu where you can find information about your annuity.

PACIFIC LIFE

Last Login: 12:51 pm 07/02/2021   Profile   Logout

🏠 Home
👤 Profile
📁 Documents
✉️ Payment Info
👥 Beneficiary
🪪 Contact Us

Hello ! Welcome to Pacific Life Member Self Service

Quick Links

👤 **View Profile Info** ›
    View profile and demographic information

📁 **View Documents** ›
    View all Documents and Forms

✉️ **View Payment Info** ›
    View your payment details

👥 **View Beneficiary Details** ›
    View your beneficiary details

🛡️ **Update Username or Password** ›
    Update your username or password

📞 **Call Us Monday - Friday from 8am - 5pm CT** ›
      (833) 702-1617

☁️ **Visit our Website at any time** ›
      pacificlife.com